

# **OUTSOURCING & YOU**

# (A NEWSLETTER FOR ACCOUNTING PROFESSIONALS)

FUTURE OF ACCOUNTING

BLOG, SERVICES

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CASE STUDY

# THE FUTURE OF ACCOUNTING: TRENDS TO WATCH IN 2026



As we move into 2026, the accounting industry stands at a turning point. Driven by automation, artificial intelligence, and evolving client expectations, UK accounting firms must innovate, adapt, and embrace technology to stay competitive. The year ahead will redefine how accountants work, connect, and deliver value in a more digital and insight-driven world.

## 1 RISE OF AUTOMATION AND AI

Automation and AI are no longer futuristic—they're the backbone of modern accounting. From bank reconciliations and VAT submissions to data classification and variance checks, intelligent automation saves hours of manual effort. This enables firms to focus on higher-value work such as financial analysis, business strategy, and advisory. The result is faster turnaround, improved accuracy, and enhanced client confidence.

# 2 CLOUD ACCOUNTING BECOMES THE STANDARD

Cloud-based accounting platforms have become essential, offering flexibility and collaboration across devices. They allow firms and clients to work together in real time, ensuring up-to-date financial visibility and compliance with Making Tax Digital (MTD) requirements. Firms using integrated cloud systems achieve smoother audits, better data accuracy, and a stronger digital presence.

### 3 SUSTAINABILITY AND ESG REPORTING

ESG reporting is quickly becoming a core responsibility. Beyond compliance, accountants are helping businesses adopt greener practices—reducing paper use, encouraging digital documentation, and tracking sustainability metrics. Clients increasingly value accountants who can measure and communicate environmental and social impact alongside financial results.

### 4 SECURE AND SMART OUTSOURCING

As firms seek scalability and cost efficiency, outsourcing remains a strategic choice. By combining skilled professionals with Al-powered automation, providers like Sapphire Info Solutions help firms manage bookkeeping, payroll, VAT, and tax compliance with precision and confidentiality. Secure, ISO-certified systems ensure data protection while supporting growth. More importantly, outsourcing enables firms to maintain year-round continuity, reduce operational pressure, and allocate resources strategically—maximizing productivity and profitability.

### 5 ADVISORY-LED GROWTH

The accountant's role continues to evolve from compliance to consultancy. Firms leveraging data insights can provide proactive advice—helping clients plan cash flow, improve profitability, and mitigate risks. Advisory-led firms are not only more profitable but also build stronger, long-term client partnerships. By embracing an advisory-first mindset, firms can elevate their position from service providers to strategic partners—driving client success and sustained business growth.

#### **IN SUMMARY**

2026 marks a new chapter for the accounting profession. Firms embracing automation, cloud collaboration, and advisory-led models will stand out—positioning themselves as trusted, forward-thinking partners for a smarter, more connected future.

# SAPPHIRE INFO SOLUTIONS (P) LTD.

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# MTD FOR ITSA: **LESSONS FROM 2025** AND HOW TO PREPARE FOR 2026

As the rollout of Making Tax Digital for Income Tax Self Assessment (MTD for ITSA) progresses, firms across the UK are reflecting on the lessons learned in 2025 to strengthen compliance, efficiency, and client readiness for 2026. The shift to MTD is not merely a regulatory update—it's a transformation in how accounting data is managed, processed, and

#### **KEY LESSONS FROM 2025**

#### A DIGITAL RECORDKEEPING IS ESSENTIAL

Firms relying on spreadsheets experienced data errors and submission delays. In contrast, cloud-based systems offered seamless data flow, improved accuracy, and quicker turnaround times—ensuring compliance with HMRC standards.

#### B DATA-DRIVEN DECISION-MAKING

The integration of digital tools has empowered firms to move from reactive compliance to proactive advisory. Real-time insights have allowed accountants to support clients with smarter tax planning and cash flow forecasting.

#### C CLIENT EDUCATION MATTERS

Many businesses struggled with MTD concepts. Firms that introduced structured client education—through webinars, online portals, and automated reminders—saw fewer errors and stronger client trust.

#### PREPARING FOR 2026

#### 1 ADOPT CLOUD & **AUTOMATION TOOLS**

Shifting fully to cloud-based systems minimizes manual entry, prevents duplication, and ensures real-time access

#### 2 BUILD EFFICIENT WORKFLOWS

Integrated solutions that link bookkeeping, VAT, and income tax processes provide smoother compliance and consistent reporting.

#### 3 STRENGTHEN CLIENT **COLLABORATION**

Transparent communication shared portals and digital checklists keeps clients informed and accountable.

firms can channel time into strategic tax planning, forecasting, and value-added consultancy.

### 4 SHIFT TO ADVISORY FOCUS

As compliance becomes more automated,

## A MTD-READY OUTSOURCING:

From bookkeeping to tax submissions, Sapphire ensures full digital compliance and accurate data handling.

**HOW SAPPHIRE INFO SOLUTIONS SUPPORTS YOU** 

#### B AUTOMATION & WORKFLOW MANAGEMENT:

Al tools enhance productivity, accuracy, and turnaround speed.

#### **C** COMPLIANCE CONFIDENCE:

Real-time dashboards and structured reports ensure peace of mind and complete visibility for firms.

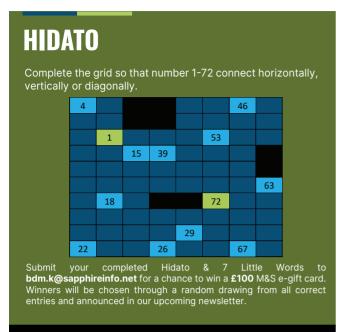


#### THE TAKEAWAY:

MTD for ITSA isn't just a compliance challenge—it's a growth opportunity. Firms investing in automation, structured workflows, and client education will not only stay compliant but also build stronger, data-driven relationships that last well beyond 2026







# **7 LITTLE WORDS**

Find the 7 words to match the 7 clues. The numbers in parentheses represent the number of letters in each solution. Each letter combination can only be used once, but all letter combinations will be necessary to complete the puzzle.

#### **CLUES:**

- 1. Proactive tax planning tool (8)
- 2. Predicts cash flow for clients (8)
- 3. Bundled pricing structure (12)
- 4. Key performance metric (3)
- 5. Measurement of staff efficiency (12)
- 6. Strategic client guidance (6)
- 7. Formal client expectation agreement (3)

#### **LETTER GROUPS:**

- FO A RE SL EPR
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  VA UC LU OD IN
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Submit your completed Hidato & 7 Little Words to bdm.k@sapphireinfo.net for a chance to win a £100 M&S e-gift card. Winners will be chosen through a random drawing from all correct entries and announced in our upcoming newsletter.

# FROM COMPLIANCE TO ADVISORY: LEVERAGING MTD TO GROW YOUR FIRM

As Making Tax Digital (MTD), automation, and Al continue to reshape the accounting landscape, firms have a golden opportunity to evolve from compliance-focused operations to advisory-led practices that deliver deeper insights, client value, and sustainable profitability.

## 11 THE SHIFT IN ACCOUNTING ROLES

Compliance will always be at the heart of accounting, but it's no longer the sole differentiator. With MTD providing real-time access to financial data, firms can monitor client performance and proactively recommend strategies for tax efficiency, cash flow optimization, and long-term planning. Accountants who interpret data rather than just record it will become indispensable business partners.

# **2 TECHNOLOGY AS A GROWTH ENABLER**

Cloud platforms and automation tools eliminate repetitive tasks—like reconciliations, VAT filings, and data imports—freeing up valuable time for higher-level thinking. By integrating automation with analytics dashboards, firms can visualize trends, identify risks early, and initiate conversations that drive business growth. Technology, when used strategically, becomes a competitive advantage rather than just a compliance necessity.

## 3 UNLOCKING ADVISORY OPPORTUNITIES

With consistent, accurate, and up-to-date digital records through MTD, firms can shift focus toward strategic advisory. They can analyze cash flow, review tax efficiency, and provide business planning services that directly impact clients' success. This creates new service lines, builds stronger relationships, and positions firms as strategic partners—not just accountants.

# 4 HOW SAPPHIRE INFO SOLUTIONS HELPS

Sapphire empowers accounting firms with MTD-ready outsourcing, Al-driven automation, and advanced workflow systems. By managing compliance efficiently, Sapphire enables firms to dedicate their time and resources to growth-oriented advisory work. With secure processing, smart dashboards, and consistent reporting, firms gain the flexibility to serve clients better and scale faster.



# IN ESSENCE:

As 2026 unfolds, the firms that successfully transition from compliance to advisory will define the profession's next era. By combining MTD insights, automation, and strategic thinking, accountants can turn data into opportunity—and transform everyday compliance into meaningful, long-term client value.



# **CASE STUDY: STREAMLINING VAT & MANAGEMENT ACCOUNTS FOR A UK-BASED ACCOUNTING FIRM**

#### BACKGROUND

A UK-based accounting firm specialising in pharmaceutical sector clients aimed to improve turnaround times and consistency in VAT and management account preparation. Their client base included several ICU pharmacies that depended on timely VAT refunds and accurate monthly financial reporting to maintain compliance and cash flow.

#### THE CHALLENGES

Despite having a capable internal team, the firm faced recurring obstacles:

- Tight VAT Deadlines: Meeting a 3-day VAT return turnaround target was difficult to sustain internally.
- **Delayed Management Accounts: Monthly reporting** cycles were often delayed, impacting client decision-making.
- Limited Process Standardisation: Inconsistent workflows and documentation caused inefficiencies.

These challenges began to affect service quality and limited the firm's ability to scale.

#### THE SAPPHIRE SOLUTION

After a detailed consultation, Sapphire Info Solutions assigned a dedicated team to manage VAT and management account preparation. The solution involved:

- Establishing a custom workflow aligned with the firm's software and internal review system.
- Implementing a 3-day VAT processing framework using Sapphire's turnaround tracking tools.

- Introducing standardised templates to improve accuracy and reporting consistency.
- Conducting **regular reviews** to ensure continuous improvement and client satisfaction. Impressed by the results, the firm later extended the engagement to include Accounts Production services.

#### RESULTS

- 3-Day VAT Filing: Consistent and timely submission achieved.
- Faster Refunds: Pharmacy clients benefited from improved cash flow.
- On-Time Management Accounts: Enhanced accuracy and reliability.
- Scalable Partnership: Expanded from VAT support to full accounting services.

#### **CLIENT FEEDBACK**

"Sapphire's support has made a remarkable difference in our operations. Their reliability, structured processes, and attention to deadlines allow us to focus more on client service and advisory work."

#### CONCLUSION

This collaboration highlights how Sapphire Info Solutions helps accounting firms achieve speed, accuracy, and scalability through structured outsourcing. By combining technical expertise and process discipline, Sapphire transformed the client's compliance operations—ensuring faster turnaround, consistent reporting, and stronger client satisfaction.

#### FOR MORE INFORMATION

To find out how Sapphire can help your business, visit our website sapphireinfo.co.uk or contact us at info@sapphireinfo.net

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